

Reporting Suspected Wrongdoing (Whistleblowing)

The United Church of Canada General Council and regional council offices have a number of policies and procedures in place to identify and prevent improper or illegal professional activities. To complement these policies and procedures and protect people who report suspected wrongdoing, the church has introduced a reporting system that can be used by anyone to raise concerns about suspected wrongdoing by General Council or regional council staff, or by elected or appointed members of boards and committees. Concerns about employees or serving in congregations should be reported to the appropriate [regional council](#).

Concerns about the conduct of ministry personnel should be directed to the [Office of Vocation](#).

What types of activities should be reported?

- Contravention of a federal or provincial act or regulation
- Mismanagement inconsistent with laws, regulations, and United Church policies, including waste of financial resources, abuse of managerial authority, mismanagement, or loss/theft of public assets
- Financial fraud
- Deliberate non-compliance with United Church policies and procedures
- Directing or counselling a person to commit any of the above

Who can report suspected wrongdoing?

Anyone can report suspected wrongdoing by an employee of the General Council or regional council offices through the reporting system, including church members, trustees, employees, and the general public.

How can a report be submitted?

The reporting system is managed by a third-party organization, [ClearView Strategic Partners Inc.](#), which will forward the information to the General Council Office Human Resources Unit within The United Church of Canada for further investigation and action.

Reports can be submitted online, by phone, or through a handwritten or typed letter.

Web: For online submissions (including submission through mobile devices), go to clearviewconnects.com.

Hotline: For telephone submissions (live agent or voicemail), call: 1-866-805-2859.

Mail: If a written report is being submitted, please create a typed or handwritten report, and mail it to ClearView's confidential post office box (P.O. 11017, Toronto, ON, M1E 1N0). Please ensure that sufficient detail and information are provided so the concern can be investigated appropriately.

For more information about submitting a report, please see the Frequently Asked Questions section on clearviewconnects.com.

Can I make an anonymous report?

A report of suspected wrongdoing can be made anonymously. However, the investigation will be most effective if you provide your contact information. The process has been designed to protect your identity.

Anonymous allegations will be acted upon only if the evidence collected during the preliminary investigation indicates the disclosure can be properly investigated and is in the public interest or church's interest. Please ensure that sufficient information is provided, especially if you submit an anonymous report.

