

We maintain appropriate confidentiality, and we can help.

## Contact Us

Toll-free: 1-800-268-3781, ext. 7788

Toronto: 416-231-7680, ext. 7788

E-mail: [ComplaintResponse@united-church.ca](mailto:ComplaintResponse@united-church.ca)

# Sexual Misconduct Complaints in the United Church or Community

## We Can Help

Evening and morning and at noon  
I utter my complaint and moan,  
and God will hear my voice.

Psalm 55:17

The United Church  
of Canada



L'Église Unie  
du Canada

February 2020

## Have You Experienced Sexual Misconduct?

Have you experienced sexual misconduct in the church recently or in the past?

Even if you are unsure about what to do or whether something you experienced, witnessed, or were told is considered sexual misconduct under the United Church policy, please phone or e-mail The United Church of Canada Sexual Misconduct Complaint and Response contact:

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Toronto: **416-231-7680, ext. 7788**

E-mail: [ComplaintResponse@united-church.ca](mailto:ComplaintResponse@united-church.ca)

You will be connected with one of the church's Sexual Misconduct Prevention and Response consultants. **The consultant will listen to and help you while maintaining confidentiality.**

We know it's not easy to admit that sexual misconduct takes place in our church. The United Church of Canada is committed to caring for and supporting those who have experienced it.

## What Is Sexual Misconduct?

Sexual misconduct includes

- sexual harassment
- pastoral sexual misconduct
- sexual assault
- child sexual abuse  
(the appropriate local authorities must be informed first)

## National Consultants

The list of trained consultants and their contact information is available on the United Church's [Sexual Misconduct Prevention Training](#) webpage (scroll down to Downloads).

- Consultants offer a caring and receptive environment for individuals who believe they may be or have been victims of sexual harassment and abuse.
- Consultants also give support through the United Church's procedures for dealing with cases of sexual misconduct
- We plan to have consultants available soon with whom you can communicate in languages other than English.

## What Is the Sexual Misconduct Prevention and Response Policy?

The United Church of Canada will not tolerate, and will seek to eradicate, any behaviour by its members, lay and order of ministry, adherents, or employees that constitutes sexual misconduct, sexual abuse or child abuse.

The United Church of Canada is committed to providing a safe environment for worship, work and study in all pastoral charges, congregations, institutions, agencies, organizations, or other bodies that operate under its name.

Complaints of sexual misconduct, sexual abuse, or child abuse will be taken seriously and will be dealt with in a spirit of compassion and justice.

## How to Find the Policy

The *Sexual Misconduct Prevention and Response Policy and Procedures* handbook is available on the [Handbooks](#) page of [united-church.ca](http://united-church.ca) in "The Manual and Related Resources" section.